

Frame

| | | | | |
|---|---|---|---|---|
| Inspect frame, non-suspension forks, handlebars and seat post for wear & damage. | X | X | X | X |
| Check all nuts & bolts for correct torque & adjust where relevant. | X | X | X | X |
| Frame wiped over with MucOff Waterless Wash. | | X | | |
| Thorough clean over whole bike with MucOff Waterless Wash. | | | X | X |
| Inspect headset for wear & damage. | X | X | X | X |
| Tighten / adjust headset where relevant. | | X | X | X |
| Regrease or fit replacement headset components where relevant (parts are additional). | | | | X |

Wheels

| | | | | |
|---|---|---|---|---|
| Inspect for wear & damage. | X | X | X | X |
| Check alignment is true and spoke tension throughout. | X | X | X | X |
| Adjust where relevant. | | X | X | X |
| Check for lateral play and adjust cones where relevant. | | X | X | X |
| Clean with MucOff Degreaser and /or Waterless Wash. | | X | X | X |
| Inspect tyres for wear & damage. | X | X | X | X |
| Fit replacement components (tyre / tube) where relevant (parts & recycling levy are additional). | | X | X | X |
| Check tyre pressures. Adjust where relevant. | X | X | X | X |
| Inspect hub bearings and regrease / fit replacement components where relevant (parts are additional). | | | | X |

Brakes

| | | | | |
|--|---|---|---|---|
| Assess effectiveness of braking action. | X | X | X | X |
| Inspect levers and calipers for wear & damage. Adjust where relevant. | X | X | X | X |
| Check caliper & pad alignment. Adjust where relevant. | X | X | X | X |
| Fit replacement components where relevant (parts are additional). | | X | X | X |
| Check pad wear. De-glaze or replace where relevant (parts are additional). | X | X | X | X |
| Inspect cabling &/or hosing for wear & damage. | X | X | X | X |
| Fit replacement cabling where relevant (parts are additional). | | X | X | X |
| Fit replacement hydraulic hosing where relevant (parts are additional). | | | | X |
| Clean rotors with MucOff Disc Brake cleaner (Disc Brake systems only). | | | X | X |
| Check fluid pressure and bleed to remove air bubbles where relevant (hydraulic systems only) | | | | X |

Drivetrain

| | | | | |
|---|---|---|---|---|
| Inspect drivetrain components for wear & damage. | X | X | X | X |
| Fit replacement components where relevant (parts are additional). | | | X | X |
| Check derailleur alignment and adjust where relevant. | X | X | X | X |
| Check gears for correct indexing and adjust where relevant. | X | X | X | X |
| Inspect cabling for wear & damage. | X | X | X | X |
| Fit replacement cabling where relevant (parts are additional). | | X | X | X |

Drivetrain cont...

| | | | | | |
|--|----------|----------|----------|----------|----------|
| Fit replacement cabling where relevant (parts are additional). | | | X | X | X |
| Inspect levers for wear & damage. Adjust where relevant. | X | X | X | X | X |
| Fit replacement components where relevant (parts are additional). | | | | X | X |
| Remove drivetrain components (chain, cassette, chainset, j/wheels, mech(s)) and clean off all dirt and grease using our MucOff Eco Washer. | | | | X | X |

For the purpose of this matrix, unless otherwise specified, "Drivetrain components" refers to : chain (including powerlink), cassette, bottom bracket, chainset (including crank arms), jockey wheels, derailleur(s) and mech hanger.

Suspension

| | | | | | |
|--|--|--|--|----------|----------|
| Inspect for wear & damage. | | | | X | X |
| Check pressure & adjust where relevant. | | | | X | X |
| Advise on servicing requirements where relevant. | | | | X | X |

Other

| | | | | | | |
|---|----------|----------|----------|----------|----------|----------|
| Handlebar re-taping where required. | | | | | X | X |
| Inspect grips & saddle (including clamp) for wear & damage. | X | X | X | X | X | X |
| Fit replacements where relevant (parts are additional). | | | | X | X | X |
| Inspect mudguards , racks and other fitted accessories for wear & damage. Adjust to make safe where possible. | X | X | X | X | X | X |
| Fitting additional accessories. | | | | | X | X |

Where any task is required, but not covered by the selected service, an additional cost or upgrade to a higher service level may be applied.

This and any part requirements (except brake pads and cabling) will be discussed with you before proceeding.